

***Highlights***

*~Launched KPC to USD 260*

*~Earned all KPC business for MGCO depts.*

*~Delivered Kansas.gov calendars to LEG*

Information Network of Kansas

Board of Directors

Kansas Information Consortium

**General Manager’s Report**

# Month Ending January 31, 2013

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**Executive Summary**

Kansas.gov is staying very busy and productive as the month of January is wrapping up. Some of the high points for this month include:

*~* The Kansas.gov Marketing Department is pleased to announce that they have acquired the over-the-counter payment processing for USD 260. Currently the largest school district in the State, USD 260 plans to absorb the KanPay Counter processing fees at their school locations.

*~*After building strong relationships with the Montgomery County Treasurer’s office, the County decided to adopt KanPay Counter as its over-the-counter payment processor for all County locations.

*~*In early January, the Kansas.gov Business Development Managers performed outreach to the incumbent and new Legislator’s offices. Kansas.gov calendars and educational information were hand-delivered to each Representative’s and Senator’s office to drive awareness of Kansas.gov products and services.

~ Veronica Mapes joined the Kansas.gov as quality assurance analyst in early January. Veronica’s previous experience in the public sector makes her an excellent asset to the organization.

Please contact me if you have any questions at 785.296.7171 or via email at [smyers@egov.com](mailto:smyers@egov.com).

Respectfully submitted,

*Shane Myers*

Shane Myers, General Manager

**New Service Requests & Contracts for Approval**

**Service Requests**

No service requests during the month of January

**Contracts for Approval**

**Derby USD 260 (Administrative Building) –** Derby USD 260 requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**Derby USD 260 (Schools) –** Derby USD 260 requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**City of Nortonville –** City of Nortonville requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**Kansas Real Estate Appraisers Board (KREAB)** - Kansas Real Estate Board requests an amendment to the existing Electronic Government Service Contract for “Appraiser License Renewals”. The Amendment modifies the fee structure to reflect an increase to the Appraiser License Renewal Fees, Appraiser License Renewal Late Fees, and assessed Portal Processing fees. This is a fee service.

**Deployment Summary**

**Year-to-Date**

**Monthly Deployments (since January 2013)**

**Applications Deployed**

|  |  |  |
| --- | --- | --- |
| **Agency** | **Project Name** | **Deployment (Month)** |
| None at this time | | |

**Project Change Requests Deployed**

|  |  |  |
| --- | --- | --- |
| **Agency** | **Project Name** | **Deployment (Month)** |
| KSAG | Amber Alert Add Social Media | Jan-13 |

**Products Deployed**

|  |  |  |
| --- | --- | --- |
| **Agency** | **Project Name** | **Deployment (Month)** |
| USD205 | KanPay Counter: Unified School District 205 | Jan-13 |
| MOCO | KanForm: Montgomery County Public Works | Jan-13 |
| SGCO | KanPay Counter: Sedgwick County Treasurer | Jan-13 |
| USD260 | KanPay Counter: Unified School District 260 | Jan-13 |
| USD260 | KanPay Counter: Unified School District 260 (Admin. Center) | Jan-13 |
| USD498 | KanPay Counter: Unified School District 498 (District Office) | Jan-13 |
| USD498 | KanPay Counter: Unified School District 498 (Waterville Elem.) | Jan-13 |
| USD498 | KanPay Counter: Unified School District 498 (Blue Rapids Elem.) | Jan-13 |
| USD498 | KanPay Counter: Unified School District 498 (Junior/Senior High) | Jan-13 |
| USD499 | KanPay Counter: Unified School District 499 | Jan-13 |
| CWCO | KanPay Counter: Cowley County Clerks | Jan-13 |
| LACO | KanPay Counter: Lane County Clerks | Jan-13 |
| KDOR | KanPay Counter: Parsons and Baxter Springs DL | Jan-13 |

**In-Development Summary**

**Through End of Year 2013**

**Monthly Deployments (through end of year 2013)**

**Applications in Development**

|  |  |  |  |
| --- | --- | --- | --- |
| **Agency** | **Project Name** | **Scheduled Deploy (Month)** | **Schedule Variance Reason** |
| KHP | Online Accident Reporting | Mar-13 | High Priority App |
| KSBHA | Healing Arts License Monitoring | Cancelled |  |

**Project Change Requests in Development**

|  |  |  |  |
| --- | --- | --- | --- |
| **Agency** | **Project Name** | **Scheduled Deploy (Month)** | **Schedule Variance Reason** |
| KDOR | Driver License Reinstatements 2011 Rewrite | Feb-13 | Awaiting Partner |
| KSBHA | KSBHA License Renewal February 2013 Cycle | Feb-13 |  |
| KSBTP | KSBTP Business License Renewal Modify Certificate Rules | Feb-13 | Awaiting Partner |
| KREAB | Appraiser License Renewal Appraiser License Renewal: 2013 Fee Change | Mar-13 |  |
| KSSOS | Articles of Incorporation (AOI) Future Effective Date | Mar-13 | Awaiting Partner |
| KSBN | Education Annual Report 2013 Updates | Mar-13 |  |
| KDOR | Tax Payment Portal 2011 Update | Mar-13 | Partner Approved |
| KSSOS | Business Entity Search Modernization | Mar-13 | Awaiting Partner |
| KSBHA | KSBHA Subscriber License Verification Google Analytics Update | Mar-13 |  |
| KSSOS | Kansas Business Center Modernization | Mar-13 | Awaiting Partner |
| KSSOS | Corporate Annual Report Modernization | Mar-13 | Awaiting Partner |
| KSSOS | Resident Agent/Office Amendments Modernization | Mar-13 | Awaiting Partner |
| KSSOS | Dissolutions Modernization | Mar-13 | Awaiting Partner |
| KSSOS | Corporate Name Change Modernization | Mar-13 | Awaiting Partner |
| KSSOS | Business Entity Name Reservation Future Effective Date | Mar-13 | Awaiting Partner |
| KSSOS | Corporate Name Change Future Effective Date | Mar-13 | Awaiting Partner |
| KSSOS | Dissolutions Future Effective Date | Mar-13 | Awaiting Partner |
| KSSOS | Resident Agent/Office Amendments Future Effective Date | Mar-13 | Awaiting Partner |
| KSSOS | Business Entity Name Availability Search Future Effective Date | Apr-13 | Awaiting Partner |
| KDOR | Business Tax Registration Refactor Code | Apr-13 |  |
| KSBHA | KSBHA License Renewal May 2013 Cycle | May-13 |  |
| KDOR | DLR Interactive DMV Modernization | Jun-13 | Awaiting Partner |
| KBI | Limited Criminal History Search Rewrite | Aug-13 |  |
| KCTA | Property Tax Rewrite | Oct-13 |  |

**Projects On-Hold**

|  |  |  |  |
| --- | --- | --- | --- |
| **Agency** | **Project Name** | **On-Hold Date** | **On-Hold Reason** |
| KDADS | HOC License Renewal Change Backend Host | 1/23/2013 | Partner is working with third partner vendor to setup new hosting environment. |
| KDADS | HOC Criminal Record Check Convert Data Transfer Format for Subjects | 1/23/2013 | Partner is working with third partner vendor to setup new hosting environment. |
| KDADS | HOC Criminal Record Check Change Backend Host | 1/23/2013 | Partner is working with third partner vendor to setup new hosting environment. |
| KSBN | KANN Check 2009 Enhancements | 1/31/2013 | Partner intends to restart this project in July. |
| KREC | KREC License Renewal - KanPay only | 1/31/2013 | Partner is working with third partner vendor to setup new networking environment (Cox). |
| KSAG | Private Investigator License Verification Reinstate | 1/31/2013 | Partner is preparing test data and has not provided an estimated date of when the data will be ready. |
| OJA | Court Case eFile | 1/31/2013 | Awaiting review of contract from partner. |

**Products in Development**

|  |  |  |
| --- | --- | --- |
| **Agency** | **Project Name** | **Scheduled Deploy (Month)** |
| USD418 | KanPay Counter: McPherson Public Schools | Feb-13 |
| KUCRL | KanForm: Virtual Conference Form | Feb-13 |
| JFCO | KanForm: Property Tax Payments | Feb-13 |
| SCRDW#4 | KanPay: RWD #4 Online Bill Pay | Feb-13 |
| ROCO | KanPay Counter: Rooks County Treasurer | Feb-13 |
| SCKSESC | KanPay Counter: South Central Kansas Education Service Center | Feb-13 |
| USD501 | KanPay Counter: Highland Park School High School | Feb-13 |
| CON | KanPay Counter: City of Nortonville | Feb-13 |
| COS | KanPay Counter: City of Solomon | Feb-13 |
| HPCO | KanPay Counter: Harper County Health Department | Feb-13 |
| CKCO | KanPay Counter: Cherokee County Health Department | Feb-13 |
| SEKHD | KanPay Counter: SEK-Multi County Health Department | Feb-13 |
| DCCO | KanPay Counter: Decatur County Health Department | Feb-13 |
| RWCO | KanPay Counter: Rawlins County Health Department | Feb-13 |
| USD450 | KanPay Counter: Shawnee Heights USD 450 | Mar-13 |
| USD453 | KanPay Counter: Leavenworth USD 453 | Mar-13 |
| USD254 | KanPay Counter: Medicine Lodge USD 254 | Mar-13 |

**Support Statistics**

Summary of the number of Live Chats, E-mails and Cases Reported from December 28 – January 28.

|  |  |  |  |
| --- | --- | --- | --- |
| **Month** | **Live Chats** | **E-mails** | **Cases Reported** |
| Jan-13 | 79 | 787 | 175 |

**Site Promotions**

The following site promotions were launched on Kansas.gov from December 28 – January 28.

|  |  |  |
| --- | --- | --- |
| **Main Feature Position** | **Service Promoted** | **Visits** |
| #1 | GOV – State of the State Address Line A/V | \* |
| #1 | GOV – State of the State Address Transcript | \* |
| #1 | KDHE – State Widespread Influenza in KS | \* |
| #1 | KDOR – WebFile | \* |
| #2 | Kansasworks.com – Looking for a job? | \* |
| #2 | GOV – Kansas Day is Jan. 29th | \* |
| #4 | Flickr - “On the Search for Breakfast” courtesy of Jeff Heidel | \* |

**\***Tracking information unavailable for this period, due to the implementation of the new Slide Deck tool.

The below table summarizes the top 5 visited pages on Kansas.gov from December 28 – January 28.

|  |  |  |
| --- | --- | --- |
| **Page** | **Page Views** | **Time on Page** |
| Government | 37,565 | 1:39 |
| Search | 36,185 | 1:49 |
| Services | 22,786 | 1:28 |
| Business Center | 19,719 | 3:08 |
| Employment | 15,888 | 1:21 |

**Marketing**

|  |  |  |  |
| --- | --- | --- | --- |
| **Agency** | **Service** | **Type** | **Description** |
| KDHE | Widespread Influenza in KS | Social Networking | Widespread Influenza in KS |
| KDOR | WebFile | Social Networking | WebFile |
| KDOL | Looking for a Job? | Social Networking | Looking for a Job? |
| GOV | State of the State Address Transcript | Social Networking | State of the State Address Transcript |
| KIC | Follow us on Twitter | Social Networking | Follow us on Twitter |
| GOV | Kansas Day Jan. 29th | Social Networking | Kansas Day Jan. 29th |
| KIC | Flickr Featured Photo | Social Networking | Featured Photo |
| KIC | Kansas.gov “the entity” | Direct Mail | Legislative Packets |

**Post Project Surveys**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Date collected** | **Treated respectfully by Kansas.gov staff** | **Understood the process your project was to go through** | **As involved in the process as you wanted to be** | **Kept informed of projects progress** | **Kansas.gov met their commitments to the project timelines** | **Quality of the product (application or Web site)** | **Timely responses of Kansas.gov staff to requests/messages** | **Kansas.gov staff demonstrated expert knowledge in web design and development** | **Comments** |
| **No Post-Project Surveys Collected to date for 2013** |  |  |  |  |  |  |  |  |  |  |
| **Total** | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |  |
| **Average** | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |