

***Highlights***

*~Successfully migrated VA datacenter to vBlock*

*~Launched Kansas Property Tax Payments Re-write*

*~Present Kansas.gov Portal concept to Gov’s office*

*~Attend conferences in support of Kansas.gov*

Information Network of Kansas

Board of Directors

Kansas Information Consortium

**General Manager’s Report**

# Month Ending October 31, 2013

# Inside

Executive Summary 2

New Service Requests & Contracts for Approval 3

Deployment Summary 8

Applications Deployed 8

Project Change Requests Deployed 8

Products Deployed 9

In Development Summary 12

Applications in Development 12

Project Change Requests in Development 13

Projects on Hold 13

Products in Development 14

Support Statistics 16

Site Promotions 16

Marketing 17

Post Project Surveys 20

**Executive Summary**

Kansas.gov is staying very busy and productive as the month of October is wrapping up. Some of the high points for this month include:

~On October 20, the CDC and Kansas.gov teams successfully migrated the hardware at the VA datacenter to the vBlock. This represents a major step towards achieving failover within minutes for Kansas.gov hosted services.

~Kansas.gov successfully launched the Kansas Property Tax Payments Re-write. Released just in time for the November 1 start of Property Tax season, the revamped application will offer citizens the opportunity to make payments using a mobile-friendly platform.

~INK Executive Director and Kansas.gov stakeholders hosted Executive CITO, Anthony Schlinsog, Chief-of-Staff to the Executive CITO, Donna Shelite, and Governor Brownback’s Communications Director, Eileen Hawley, to discuss the Portal Redesign Project. The group discussed concepts for the Kansas.gov Portal, as well as ways to strengthen Web-branding for Kansas agency sites.

~October was a very productive month in terms of marketing outreach and conference attendance. In addition to attending conferences for League of Kansas Municipalities, Kansas Association of Counties, and Kansas Association of District Court Clerks, the INK Executive Director and Kansas.gov staff were invited to speak at the Kansas Libraries’ Association conference. Many thanks to Gary Landek for the invitation!

Please contact me if you have any questions at 785.296.7171 or via email at smyers@egov.com.

Respectfully submitted,

*Shane Myers*

Shane Myers, General Manager

**New Service Requests & Contracts for Approval**

**Service Requests**

No service requests during the month of October.

**Contracts for Approval**

**City of Nortonville (KanForm) –** City of Nortonville requests an Form Building service is specifically designed for state and municipal governments and offers you the ability to build simple forms to collect data and online payments. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**USD 501 Avondale West Elementary (KPC) –** USD 501 Avondale West Elementary requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**USD 501 Bishop Elementary School (KPC) –** USD 501 Bishop Elementary School requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**USD 501 Highland Park Central Elementary School (KPC) –** USD 501 Highland Park Central Elementary School requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**USD 501 Lowman Hill Elementary School (KPC) –** USD 501 Lowman Hill Elementary School requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**USD 501 McClure Elementary School (KPC) –** USD 501 McClure Elementary School requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**USD 501 McEachron Elementary School (KPC) –** USD 501 McEachron Elementary School requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**USD 501 Quincy Elementary School (KPC) –** USD 501 Quincy Elementary School requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**USD 501 Randolph Elementary School (KPC) –** USD 501 Randolph Elementary School requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**USD 501 Ross Elementary School (KPC) –** USD 501 Ross Elementary School requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**USD 501 Whitson Elementary School (KPC) –** USD 501 Whitson Elementary School requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**USD 501 Shaner Elementary School (KPC) –** USD 501 Shaner Elementary School requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**USD 501 State Street Elementary School (KPC) –** USD 501 State Street Elementary School requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**USD 501 Stout Elementary School (KPC) –** USD 501 Stout Elementary School requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**Reno County Treasurer –** Reno County Treasurer requests an electronic government service contract which will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of Over-the-Counter, WebTags, and Online Property Tax processing. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Leavenworth County Treasurer –** Leavenworth County Treasurer requests an electronic government service contract which will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of WebTags, and Online Property Tax processing. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Barton County Treasurer –** Barton County Treasurer requests an electronic government service contract which will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of Over-the-Counter, WebTags, and Online Property Tax processing. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Wyandotte County Treasurer –** Wyandotte County Treasurer requests an electronic government service contract which will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of Over-the-Counter and WebTags processing. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Neosho County Treasurer –** Neosho County Treasurer requests an electronic government service contract which will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of WebTags processing. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Stafford County Treasurer –** Stafford County Treasurer requests an electronic government service contract which will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of Over-the-Counter, WebTags, and Online Property Tax processing. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Pawnee County Treasurer –** Pawnee County Treasurer requests an electronic government service contract which will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of Over-the-Counter, and WebTags processing. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Nemaha County Treasurer –** Nemaha County Treasurer requests an electronic government service contract which will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of WebTags processing. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Amendments for Approval**

**Marshall County Treasurer –** Marshall County Treasurer requests to amend their electronic government service contract. This amendment will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of Over-the-Counter, and WebTags. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Sheridan County Treasurer –** Sheridan County Treasurer requests to amend their electronic government service contract. This amendment will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of Over-the-Counter, WebTags, and Online Property Tax processing. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Allen County Treasurer –** Allen County Treasurer requests to amend their electronic government service contract. This amendment will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of Over-the-Counter, WebTags, and Online Property Tax processing. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Barber County Treasurer –** Barber County Treasurer requests to amend their electronic government service contract. This amendment will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of Over-the-Counter, WebTags, and Online Property Tax processing. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Cloud County Treasurer –** Cloud County Treasurer requests to amend their electronic government service contract. This amendment will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of Over-the-Counter, WebTags, and Online Property Tax processing. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Greely County Treasurer –** Greely County Treasurer requests to amend their electronic government service contract. This amendment will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of Over-the-Counter, WebTags, and Online Property Tax processing. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Seward County Treasurer –** Seward County Treasurer requests to amend their electronic government service contract. This amendment will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of Over-the-Counter, WebTags, and Online Property Tax processing. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Clark County Treasurer –** Clark County Treasurer requests to amend their electronic government service contract. This amendment will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of Over-the-Counter, WebTags, and Online Property Tax processing. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Meade County Treasurer –** Meade County Treasurer requests to amend their electronic government service contract. This amendment will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of Over-the-Counter, WebTags, and Online Property Tax processing. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Hamilton County Treasurer –** Hamilton County Treasurer requests to amend their electronic government service contract. This amendment will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of Over-the-Counter, WebTags, and Online Property Tax processing. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Grant County Treasurer –** Grant County Treasurer requests to amend their electronic government service contract. This amendment will allow government agency constituents to pay their assessed fees and receive confirmation of payment by means of Over-the-Counter, WebTags, and Online Property Tax processing. Development of the INK applications for these services is at no cost to the contracted government agencies. These are fee services.

**Deployment Summary**

**Year-to-Date**

**Monthly Deployments (since January 2013)**

**Applications Deployed**

|  |  |  |
| --- | --- | --- |
| **Agency** | **Project Name** | **Deployment (Month)** |
| KHP | Online Accident Reporting | May-13 |
| WYCO | Inmate (Video) Visitation Service | Jul-13 |

**Project Change Requests Deployed**

|  |  |  |
| --- | --- | --- |
| **Agency** | **Project Name** | **Deployment (Month)** |
| KSAG | Amber Alert Add Social Media | Jan-13 |
| KSBTP | KSBTP Business License Renewal Modify Certificate Rules | Feb-13 |
| KSBHA | KSBHA License Renewal February 2013 Cycle | Feb-13 |
| KSBHA | KSBHA Subscriber License Verification Google Analytics Update | Feb-13 |
| KREAB | Appraiser License Renewal Appraiser License Renewal: 2013 Fee Change | Feb-13 |
| BSRB | License Verification: Google Analytics and Survey Gizmo Update | Feb-13 |
| KIC | User Management Portal: Add Subscriber Login Association | Feb-13 |
| KSSBEO | KSSBEO Optometry License Portal Updated ARBO CE Codes | Mar-13 |
| KSBN | Education Annual Report 2013 Updates | Mar-13 |
| KCC | Motor Carrier Authority Renewals Change Contact Info | Apr-13 |
| KDADS | HOC Criminal History Record Check 2013 Contact Change | Apr-13 |
| KDWP | Hunter Education Duplicate Cards 2013 Updates | Apr-13 |
| KDOR | Property Valuation Database (Surveyor): Google Analytics and Survey Gizmo Update | Apr-13 |
| KSBMA | KSBMA License Renewal Survey Gizmo Update | Apr-13 |
| KSBHA | KSBHA License Renewal May 2013 Cycle | May-13 |
| BSRB | BSRB License Renewals Add Addiction Counselor | May-13 |
| KDOR | IFTA Quarterly Filing 2013 Updates | Jun-13 |
| BOA | CPA License Renewal 2013 Updates | Jun-13 |
| BOA | Firm License Renewal 2013 Updates | Jun-13 |
| KSSOS | Electronic UCC Filings Remove Unnecessary Fields | Jun-13 |
| KIC | KanPay Payment Portal: 2013 Updates | Jun-13 |
| OJA | District Court Record Search Enhance File Locks Handling | Jun-13 |
| KBI | Limited Criminal History Search Rewrite | Jul-13 |
| KIC | KanForm: 2013 Updates Part 1 | Jul-13 |
| OJA | Court Records Sedgwick Legacy 2013 Updates | Jul-13 |
| KSBHA | License Renewal 2013 Updates | Aug-13 |
| KSBN | Nurse License Verification 2013 Updates | Aug-13 |
| KSSOS | Corporate Annual Report Enforce Director Maximum | Aug-13 |
| KBP | Pharmacy License Renewal 2013 Updates | Sep-13 |
| KHP | Crash Logs 2013 Content Update | Sep-13 |
| KDB | Dental License Renewal 2013 Updates | Sep-13 |
| KCTA | Property Tax Rewrite | Oct-13 |

**Products Deployed**

|  |  |  |
| --- | --- | --- |
| **Agency** | **Project Name** | **Deployment (Month)** |
| USD205 | KanPay Counter: Unified School District 205 | Jan-13 |
| MOCO | KanForm: Montgomery County Public Works | Jan-13 |
| SGCO | KanPay Counter: Sedgwick County Treasurer | Jan-13 |
| USD260 | KanPay Counter: Unified School District 260 | Jan-13 |
| USD260 | KanPay Counter: Unified School District 260 (Admin. Center) | Jan-13 |
| USD498 | KanPay Counter: Unified School District 498 (District Office) | Jan-13 |
| USD498 | KanPay Counter: Unified School District 498 (Waterville Elem.) | Jan-13 |
| USD498 | KanPay Counter: Unified School District 498 (Blue Rapids Elem.) | Jan-13 |
| USD498 | KanPay Counter: Unified School District 498 (Junior/Senior High) | Jan-13 |
| USD499 | KanPay Counter: Unified School District 499 | Jan-13 |
| CWCO | KanPay Counter: Cowley County Clerks | Jan-13 |
| LACO | KanPay Counter: Lane County Clerks | Jan-13 |
| KDOR | KanPay Counter: Parsons and Baxter Springs DL | Jan-13 |
| CON | KanPay Counter: City of Nortonville | Feb-13 |
| COS | KanPay Counter: City of Solomon | Feb-13 |
| KBOB | KanForm: KBOB Expired License Restoration  | Feb-13 |
| KBOB | KanForm: KBOB License New and Renewals (Non-Expired)  | Feb-13 |
| COS | KanForm: City of Solomon Online Payments  | Mar-13 |
| SCRDW#4 | KanForm: RWD #4 Online Bill Pay  | Mar-13 |
| USD254 | KanPay Counter: Medicine Lodge USD 254 | Mar-13 |
| KCJIS | KanForm: KCJIS Conference Registration Form 2013 | Mar-13 |
| KCJIS | KanForm: KCJIS Conference Vendor Registration Form 2013 | Mar-13 |
| SUCO | KanPay Counter: Sumner County Planning, Zoning, Envir. Health | Mar-13 |
| HVCO | KanPay Counter: Harvey County Administrative Office | Mar-13 |
| HPCO | KanPay Counter: Harper County Health Department | Mar-13 |
| USD501 | KanPay Counter: Highland Park | Apr-13 |
| USD501 | KanPay Counter: Topeka High | Apr-13 |
| USD501 | KanPay Counter: Topeka West | Apr-13 |
| USD501 | KanPay Counter: Hope Street Academy  | Apr-13 |
| USD501 | KanPay Counter: Hummer Sports Park | Apr-13 |
| USD501 | KanPay Counter: Highland Park | Apr-13 |
| USD501 | KanPay Counter: Eisenhower Middle School | Apr-13 |
| USD501 | KanPay Counter: French Middle School | Apr-13 |
| USD501 | KanPay Counter: Jardine Middle School | Apr-13 |
| USD501 | KanPay Counter: Landon Middle School | Apr-13 |
| USD501 | KanPay Counter: Robinson Middle School | Apr-13 |
| KUCRL | KanForm: Transportation Research | Apr-13 |
| KUCRL | KanForm: Achievement and Assessment Institute | Apr-13 |
| RLCO  | KanPay Counter: Riley County Public Works | Apr-13 |
| RLCO  | KanForm: Property Tax Payments | Apr-13 |
| RLCO  | KanForm: Riley County Public Works | Apr-13 |
| SUCO | KanForm: Sumner County Permit Payment | Apr-13 |
| USD 415  | KanPay Counter : Hiawatha USD 415 High School  | May-13 |
| USD 415  | KanPay Counter : Hiawatha USD 415 Middle School  | May-13 |
| USD 415  | KanPay Counter : Hiawatha USD 415 Elementary School  | May-13 |
| USD 362 | KanPay Counter: Parker Elementary | May-13 |
| USD 362 | KanPay Counter: LaCygne Elementary | May-13 |
| USD 362 | KanPay Counter: Prairie View High School | May-13 |
| USD 362 | KanPay Counter: Prairie View Middle School | May-13 |
| USD 362 | KanPay Counter: Fontana Elementary | May-13 |
| KDOR | KanPay Counter Concordia DL Office | May-13 |
| RLCO  | KanPay Counter: Riley County Clerk | May-13 |
| USD453 | KanPay Counter: Leavenworth USD 453 | May-13 |
| KDHE | KanForm: 2013 KS Environmental Conference Complimentary Regis | May-13 |
| KDHE | KanForm: 2013 KS Environmental Conference Participant Regis | May-13 |
| KDHE | KanForm: 2013 KS Environmental Conference Vendor Regis | May-13 |
| JACORWD3 | KanForm: Jackson County RWD #3 | Jun-13 |
| RLCO  | KanPay Counter: Riley County Noxious Weed | Jun-13 |
| LBCO | KanPay Counter: Labette County Health Department | Jun-13 |
| CYBENN | KanPay Counter: City of Bennington | Jun-13 |
| SHCOHD | KanPay Counter: Sherman County Health Department | Jun-13 |
| USD 290 | KanPay Counter: Ottawa USD 290 | Jun-13 |
| USD248 | KanPay Counter: Girard USD 248 High School | Jul-13 |
| KWO | KanForm: Governor's Conference on the Future of Water in KS  | Jul-13 |
| KWO | KanForm: Governor's Conference on the Future of Water in KS Late | Jul-13 |
| KDHE | KanForm: 2013 KS Environmental Conference Participant Reg Late | Jul-13 |
| USD 248 | KanPay Counter: Girard USD248 Elementary School | Jul-13 |
| USD248 | KanPay Counter: Girard USD 428 Middle School | Jul-13 |
| USD248 | KanPay Counter: Girard USD 248 District office | Jul-13 |
| SD501 | KanPay Counter: Capital City Street Academy  | Jul-13 |
| KDOC | KanForm: MED Week 2013 Registrations | Aug-13 |
| KDOC | KanForm: MED Week 2013 Sponsorship | Aug-13 |
| SEKHD | KanPay Counter: SEK-Multi County Health Department | Aug-13 |
| MECOHD | KanPay Counter: Meade County Health Department | Aug-13 |
| CYBRONSON | KanPay Counter: City of Bronson | Aug-13 |
| USD247 | KanPay Counter: Cherokee USD 247 | Aug-13 |
| USD309 | KanPay Counter: Reno Valley Middle USD 309 | Sep-13 |
| USD309 | KanPay Counter: Nickerson Elementary USD 309 | Sep-13 |
| USD309 | KanPay Counter: South Hutchison Elementary USD 309 | Sep-13 |
| USD309 | KanPay Counter: Nickerson High USD 309 | Sep-13 |
| USD501 | KanPay Counter: Williams Science and Fine Arts Magnet School | Oct-13 |
| USD501 | KanPay Counter: Kanza Cafe | Oct-13 |
| USD501 | KanPay Counter: Scott Computer Technology Magnet School | Oct-13 |
| USD501 | KanPay Counter: Meadows Elementary School | Oct-13 |
| KDOR  | KanPay Counter: Derby Driver License Branch  | Oct-13 |

**In-Development Summary**

**Through End of Year 2013**

**Monthly Deployments (through end of year 2013)**

**Applications in Development**

|  |  |  |  |
| --- | --- | --- | --- |
| **Agency** | **Project Name** | **Scheduled Deploy (Month)** | **Schedule Variance Reason** |
| None at this time |

**Project Change Requests in Development**

|  |  |  |  |
| --- | --- | --- | --- |
| **Agency** | **Project Name** | **Scheduled Deploy (Month)** | **Schedule Variance Reason** |
| KDOR | Title Lien and Registration Search (TLR) 2013 Updates | Nov-13 |   |
| KDOR | Tax Payment Portal 2011 Update | Nov-13 |   |
| KDOR | DLR Interactive DMV Modernization | Nov-13 |   |
| KDOR | WebFile Homestead Claim 2013 Tax Year Update | Dec-13 |   |
| KDOR | WebFile Income Tax Return 2013 Tax Year Update | Dec-13 |   |

**Projects On-Hold**

|  |  |  |  |
| --- | --- | --- | --- |
| **Agency** | **Project Name** | **On-Hold Date** | **On-Hold Reason** |
| KSBN | KANN Check 2009 Enhancements | Jan-13 | Partner intends to restart this project in July. |
| KSSOS | Resident Agent/Office Amendments Modernization | Jul-13 | Other higher priority projects. |
| KSSOS | Dissolutions Modernization | Jul-13 | Other higher priority projects. |
| KSSOS | Corporate Name Change Modernization | Jul-13 | Other higher priority projects. |
| KSSOS | Kansas Business Center Modernization | Jul-13 | Other higher priority projects. |
| KSSOS | Business Entity Search Modernization | Jul-13 | Other higher priority projects. |
| KSSOS | Corporate Annual Report Modernization | Jul-13 | Other higher priority projects. |
| KDADS | HOC Criminal History Record Check Convert Data Transfer Format for Subjects | Jan-13 | Partner is working with third partner vendor to setup new hosting environment. |
| KREC | KREC License Renewal - KanPay only KanPay Only | Jan-13 | Partner is working with third partner vendor to setup new networking environment (Cox). |
| OJA | Court Case eFile Court Case eFile | Jan-13 | Awaiting review of contract from partner. |
| KSAG | Private Investigator License Verification Reinstate | Jan-13 |  Partner is preparing test data and has not provided an estimated date of when the data will be ready. |
| KSSOS | Dissolutions Future Effective Date | Jul-13 | Other higher priority projects. |
| KSSOS | Resident Agent/Office Amendments Future Effective Date | Jul-13 | Other higher priority projects. |
| KSSOS | Articles of Incorporation (AOI) Future Effective Date | Jul-13 | Other higher priority projects. |
| KSSOS | Business Entity Name Reservation Future Effective Date | Jul-13 | Other higher priority projects. |
| KSSOS | Corporate Name Change Future Effective Date | Jul-13 | Other higher priority projects. |
| KSSOS | Business Entity Name Availability Search Future Effective Date | Jul-13 | Other higher priority projects. |
| KDADS | HOC Criminal History Record Check Change Backend Host | Jan-13 | Partner is working with third partner vendor to setup new hosting environment. |
| KDADS | HOC License Renewal Change Backend Host | Jan-13 | Partner is working with third partner vendor to setup new hosting environment. |
| KSSOS | Dissolutions Google Analytics Update | Jul-13 | Other higher priority projects. |

**Products in Development**

|  |  |  |
| --- | --- | --- |
| **Agency** | **Project Name** | **Scheduled Deploy (Month)** |
| CON  | KanForm: City of Nortonville Online Form | Nov-13 |
| JFCO | KanForm: Property Tax Payments | Nov-13 |
| CKCO | KanPay Counter: Cherokee County Treasurer | Nov-13 |
| USD501 | KanPay Counter: Chase Middle School | Nov-13 |
| USD501 | KanPay Counter: Avondale West Elementary School | Nov-13 |
| USD501 | KanPay Counter: Bishop Elementary School | Nov-13 |
| USD501 | KanPay Counter: Highland Park Central Elementary School | Nov-13 |
| USD501 | KanPay Counter: Lowman Hill Elementary School | Nov-13 |
| USD501 | KanPay Counter: McCarter Elementary School | Nov-13 |
| USD501 | KanPay Counter: McClure Elementary School | Nov-13 |
| USD501 | KanPay Counter: McEachron Elementary School | Nov-13 |
| USD501 | KanPay Counter: Quincy Elementary School | Nov-13 |
| USD501 | KanPay Counter: Randolph Elementary School | Nov-13 |
| USD501 | KanPay Counter: Ross Elementary School | Nov-13 |
| USD501 | KanPay Counter: Shaner Elementary School | Nov-13 |
| USD501 | KanPay Counter: State Street Elementary School | Nov-13 |
| USD501 | KanPay Counter: Stout Elementary School | Nov-13 |
| USD501 | KanPay Counter: Whitson Elementary School | Nov-13 |
| CYOLATHE | KanPay Counter: City of Olathe | Dec-13 |
| DCCO | KanPay Counter: Decatur County Health Department | Dec-13 |
| RWCO | KanPay Counter: Rawlins County Health Department  | Dec-13 |
| FOCO | KanPay Counter: Ford County Landfill | Dec-13 |
| FOCO | KanPay Counter: Ford County Health Department | Dec-13 |
| FOCO | KanPay Counter: Ford County Register of Deeds | Dec-13 |
| FOCO | KanForm: Ford County Register of Deeds | Dec-13 |
| FOCO | KanPay Counter: Ford County Expo Center | Dec-13 |
| USD446 | KanPay Counter: Independence USD 446 | Dec-13 |
| USD458 | KanPay Counter: Basehor-Linwood Booster Club USD 458 | Dec-13 |
| USD450 | KanPay Counter: Shawnee Heights USD 450 | Dec-13 |
| CYHIGHLAND | KanPay Counter: City of Highland | Dec-13 |
| CKCO | KanPay Counter: Cherokee County Health Department | Dec-13 |
| USD 431 | KanPay Counter: Hoisington | Dec-13 |
| USD 431 | KanPay Counter: Hoisington -MERCHANDISE | Dec-13 |
| USD 252 | KanPay Counter: Southern Lyon County | Dec-13 |
| USD 352 | KanPay Counter: Goodland High | Dec-13 |
| USD 352 | KanPay Counter: Grant JR High | Dec-13 |
| USD 352 | KanPay Counter: Central Elementary | Dec-13 |
| USD 352 | KanPay Counter: West Elementary | Dec-13 |
| USD 352 | KanPay Counter: Goodland  | Dec-13 |
| KDOR | KanPay Counter: Driver Control Office | Dec-13 |
| KDOR | KanPay Counter: Titles and Registrations | Dec-13 |
| CYOAKLEY | KanPay Counter: City of Oakley | Dec-13 |
| USD 223 | KanPay Counter: Barnes-Hanover-Linn | Dec-13 |
| CHCO | KanPay Counter: Cherokee County Treasurer  | Dec-13 |
| ANCO | KanPay Counter: Anderson County Treasurer  | Dec-13 |
| FNCO | KanPay Counter: Finney County Treasurer  | Dec-13 |
| HRCO | KanPay Counter: Harper County Treasurer | Dec-13 |
| LNCO | KanPay Counter: Linn County Treasurer  | Dec-13 |

**Support Statistics**

Summary of the number of Live Chats, E-mails and Cases Reported from September 21 – October 21.

|  |  |  |  |
| --- | --- | --- | --- |
| **Month** | **Live Chats** | **E-mails** | **Cases Reported** |
| Jan-13 | 79 | 787 | 175 |
| Feb-13 | 75 | 1,348 | 259 |
| Mar-13 | 159 | 1,038 | 149 |
| Apr-13 | 595 | 1,119 | 213 |
| May-13 | 91 | 688 | 165 |
| Jun-13 | 120 | 55 | 168 |
| Jul-13 | 95 | 780 | 108 |
| Aug-13 | 60 | 957 | 177 |
| Sep-13 | 44 | 864 | 163 |
| Oct-13 | 83 | 799 | 166 |

**Site Promotions**

The following site promotions were launched on Kansas.gov from September 20 – October 19.

|  |  |  |
| --- | --- | --- |
| **Main Feature Position** | **Service Promoted** | **Visits** |
| 1 | OITS: Cyber Security Awareness Month | 53 |
| 1 | GOV: Flag Honors: Sgt. Patrick C. Hawkins | 41 |
| 1 | KBP: Pharmacists License Renewal | 12 |
| 2 | KDB: Dentists and Hygienists License Renewal | 15 |
| 2 | OITS: Cyber Security Awareness Month | 11 |
| 2 | KDOR: Print Tag Renewals | 8 |
| 2 | KBP: Pharmacists License Renewal | 4 |
| 3 | KDOR: Print Tag Renewals | 32 |
| 3 | KIC: Kansas Business Center | 4 |
| 3 | KDB: Dentists and Hygienists License Renewal | 4 |
| 4 | KIC: Kansas Business Center | 19 |
| 4 | KDOR: Print Tag Renewals | 5 |
| 4 | Flickr: Featured Flickr Photo | 4 |
| 4 | KIC: Kansas Business Center | 1 |
| 5 | Flickr: Featured Flickr Photo | 20 |
| 5 | KIC: Kansas Business Center | 2 |
| 6 | Flickr: Featured Flickr Photo | 2 |

The below table summarizes the top 5 visited pages on Kansas.gov from September 20 – October 19.

|  |  |  |
| --- | --- | --- |
| **Page** | **Page Views** | **Time on Page** |
| Government | 25,946 | 1:35 |
| Search | 21,202 | 1:35 |
| Services | 18,525 | 1:42 |
| Business Center | 13,525 | 2:36 |
| Employment | 11,124 | 1:28 |

**Marketing**

|  |  |  |  |
| --- | --- | --- | --- |
| **Agency** | **Service** | **Type** | **Description** |
| GOV | Official Statement: Federal Shutdown | Social Networking | Statewide Interest |
| KSBN | Scholarships | Social Networking | Statewide Interest |
| KID | ACA Insurance Application | Social Networking | Statewide Interest |
| KDA | Annual Art Contest | Social Networking | Statewide Interest |
| KDOC | New Director of Community Corrections Services | Social Networking | Statewide Interest |
| OITS | National Cyber Security Awareness Month | Social Networking | Statewide Interest |
| KDWPT | Kansas State Parks are Open | Social Networking | Statewide Interest |
| KDOC | Mentoring Program | Social Networking | Statewide Interest |
| KID | ACA Scam Awareness | Social Networking | Statewide Interest |
| KDA | National 4H Week | Social Networking | Statewide Interest |
| KDOT | Put the Brakes on Fatalities | Social Networking | Statewide Interest |
| KSDE | Anti-Bullying Awareness Week | Social Networking | Statewide Interest |
| KIC | Featured Flickr Photo | Social Networking | Official Site Promotion |
| KDHE | WIC Programs Unaffected by Fed. Shutdown | Social Networking | Statewide Interest |
| KSDE | Anti-Bullying Awareness | Social Networking | Statewide Interest |
| KDOC | Cyber Security Awareness Campaign | Social Networking | Official Site Promotion |
| KDOC | Monthly Offender Population Reports | Social Networking | Statewide Interest |
| KDB | Dentist and Hygienist Online License Renewal  | Social Networking | Official Site Promotion |
| KDOL | Workplace Laws and Requirements | Social Networking | Statewide Interest |
| KDOT | Put the Brakes on Fatalities Poster Contest Winners | Social Networking | Statewide Interest |
| KDWPT | Wild About Kansas Junior Photography Contest | Social Networking | Statewide Interest |
| KDOT | Amelia Earhart bridge in Atchison brought down | Social Networking | Statewide Interest |
| KDHE | WIC Clinics Holding Nov./Dec. Checks during Fed. Shutdown | Social Networking | Statewide Interest |
| LKM | League of Kansas Municipalities Conference 2013 | Social Networking | Statewide Interest |
| DCF | Employment and Rehabilitation Services | Social Networking | Statewide Interest |
| KHP/KDWPT/KDOT | Deer Population Increase warning for drivers | Social Networking | Statewide Interest |
| KDA | Farm to School Week | Social Networking | Statewide Interest |
| GOV/KWO | Governor’s Conference on Future of Water in Kansas | Social Networking | Statewide Interest |
| KDOR | Derby DL Office Opening | Social Networking | Statewide Interest |
| KIC | Happy Boss’s Day from Kansas.gov | Social Networking | Statewide Interest |
| KDOL | Kansasemployer.gov | Social Networking | Statewide Interest |
| KDOL | Update of website | Social Networking | Statewide Interest |
| KDOC | BNSF opens Logistics Park Kansas City Intermodal Facility | Social Networking | Statewide Interest |
| NetWork Kansas | Kansas Leadership Center | Social Networking | Statewide Interest |
| KHP/KDOT | KanDrive & 5-1-1 | Social Networking | Statewide Interest |
| KDHE | WIC Clinics Resume Nov. & Dec. Checks | Social Networking | Statewide Interest |
| KHP | National School Bus Safety Week | Social Networking | Statewide Interest |
| KS Tourism | Maple Leaf Festival | Social Networking | Statewide Interest |
| GOV | Flag Honors: Sgt. Patrick C. Hawkins | Social Networking | Official Site Promotion |
| KCDC | EARN: Employer Assistance and Resource Network | Social Networking | Statewide Interest |
| KHP | Safe Kids Kansas | Social Networking | Statewide Interest |
| KDOT | Safe Route to School Funding | Social Networking | Statewide Interest |
| KDOR | Video for Tax Law Changes | Social Networking | Statewide Interest |
| Kansas | Copper Dome on Capitol | Social Networking | Statewide Interest |
| KDA | USDA Farm to School Program | Social Networking | Statewide Interest |
| KSDE | Digital Citizenship Week  | Social Networking | Statewide Interest |
| KHP | National School Bus Safety Week | Social Networking | Statewide Interest |
| KHRC | National Lead Poisoning Prevention Week | Social Networking | Statewide Interest |
| KSHS | Employment Opportunity | Social Networking | Statewide Interest |
| KSDE | KS Teacher of the Year Committee | Social Networking | Statewide Interest |
| KDEM | Counties to apply for Federal Assistance | Social Networking | Statewide Interest |
| KDHE | National Prescription Take-Back Initiative | Social Networking | Statewide Interest |
| KHRC | National Energy Awareness Month | Social Networking | Statewide Interest |
| KDWPT | Trout Season Begins Nov. 1 | Social Networking | Statewide Interest |
| KDA | National Pork Month | Social Networking | Statewide Interest |

**Post Project Surveys**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Date collected** | **Treated respectfully by Kansas.gov staff** | **Understood the process your project was to go through** | **As involved in the process as you wanted to be**  | **Kept informed of projects progress**  | **Kansas.gov met their commitments to the project timelines**  | **Quality of the product (application or Web site)**  | **Timely responses of Kansas.gov staff to requests/messages** | **Kansas.gov staff demonstrated expert knowledge in web design and development**  | **Comments** |
| 1. **USD 216 Louisburg – KanPay Counter**
 | 01-05 | 5 | 3 | 4 | 3 | 2 | 4 | 4 | 3 | While there are some 3s listed here, I think that may be more of a function that our original developer went on maternity leave in the middle of the project. We also experienced a delay in getting the swiping instruments installed due to lack of product. It would be helpful to have a document that outlines all the steps required before the process begins. We got a bit bogged down in the creation of the bank sites and the penny tests. Had we known what information was necessary we could have been gathering that ahead of time. Todd and Jenna have been wonderful to work with and we look forward to using this process in our buildings.  |
| 1. **OJA – DCRS Enhancement**
 | 01-07 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | N/A |
| 1. **USD 205 Bluestem- KanPay Counter**
 | 02-06 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | **“**Still waiting on credit card scanners.” (EDIT: Survey participant was not aware that their Macs are not compatible with the available scanners. The project stakeholder at USD 205 was available and was able to provide clarity to the survey participant) |
| 1. **Cowley County – KanPay Counter**
 | 02-06 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | N/A |
| 1. **USD 499 Galena – KanPay Counter**
 | 02-06 | 5 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | N/A |
| 1. **USD 260 Derby – KanPay Counter**
 | 02-06 | 5 | 4 | 5 | 4 | 4 | 5 | 4 | 4 | N/A |
| 1. **KSBTP – Business License Renewal Modifications**
 | 02-20 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | 5 | N/A |
| 1. **Sedgwick County - KanPay Counter**
 | 03-25 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | N/A |
| 1. **KSSBEO – ARBO Codes**
 | 04-10 | 4 | 1 | 3 | 1 | 3 | 3 | 2 | 3 | The application that is provided by Kansas.gov for my agency is only used March - May. This update seemed to take longer to get implemented than what I thought it should. I had the information for the update a couple of weeks prior to March 1 which should have been plenty of time to get it implemented. Instead it took a month and I was only updated on the progress when I initiated the email. Even then I was only told it was 'on time' to be implemented March 20th if not before. I was finally told on March 19th that it would be implemented on March 20th by 1:30 pm. It was closer to 3:00pm. I do no see why it could not have been implemented by 8:00am since it was apparently completed the day before. |
| 1. **Harvey County – KanPay Counter (West Park Location)**
 | 04-10 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | N/A |
| 1. **Sumner County – KanPay Counter**
 | 04-11 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | N/A |
| 1. **Riley County – KanPay Counter**
 | 06-21 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | N/A |
| 1. **USD 362 Prairie View – KanPay Counter**
 | 07-22 | 5 | 5 | 5 | 5 | 4 | 5 | 5 | 5 | N/A |
| 1. **KSBHA – MD (May Renewal Cycle)**
 | 07-25 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | We did have an issue shortly after the cycle went live, that caused some extra work on the part of our staff members. But all in all, this cycle went smoothly.  |
| **Total** |  | 69 | 62 | 65 | 60 | 61 | 64 | 61 | 62 |  |
| **Average** |  | 4.9 | 4.4 | 4.6 | 4.2 | 4.3 | 4.5 | 4.3 | 4.4 |